



# OUR *Commitment*

At My Place Hotels, ensuring the safety and security of our guests and hotel associates remains our highest priority.

We have launched our **ALWAYS CLEAN** Initiative to enhance already high standards for the long-term health and safety of our guests and team members.

In accordance with the Centers for Disease Control and Prevention (CDC) and local health guidelines, guests can expect a growing number of enhancements developed through our **ALWAYS CLEAN** Initiative. With intimate knowledge of the concerns travelers and workers face today, we are pleased to present an overview of the added measures we are taking to provide guests the invaluable feeling of comfort and safety.

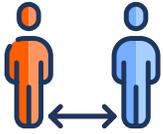
## **Current Health and Safety Standards**

- We remain committed to promoting rigorous standards in health and safety and we will continue to take that commitment further with our **ALWAYS CLEAN** Initiative.
- My Place Hotels team members continue to receive the latest information and best practices to ensure the safety and security of guests and associates.
- Our hotel associates are working diligently around-the-clock to follow proper cleanliness procedures and protocols as outlined by the CDC, local health authorities, and our partners at Ecolab.



# PROGRAM *Guidelines*

## WELCOME TO MY PLACE:



Hand sanitizing stations, with touchless dispensers containing at least 60% alcohol (as required in CDC guidelines), located at all hotel entrances and other high-traffic areas of the hotel.

Physical distancing requirements implemented during the check in process.

Low-touch check in process at the front desk.

Contactless payment methods.



## COMMON AREAS:

Increased cleaning and disinfection of all public areas, with focus on high-touch areas.

Updated My Lounge layout and seating.

Increased signage to ensure physical distancing guidelines are followed in common areas.

The My Store contains individually packaged items for purchase.



## GUEST ROOMS:

Modified housekeeping schedule based on guest requirements.

Increased cleaning of high-touch areas in guest rooms.

Reduction of paper-product amenities in guest rooms.



## TEAM MEMBER GUIDELINES:

Personal protective equipment (PPE), including masks and gloves, accessible for all hotel staff members. Masks or facial coverings are required to be worn by all hotel staff during their shifts.

Staff follows cleaning procedures for housekeeping carts, laundry carts, folding tables, shelves, washer and dryers, and all high-touch point back of house areas.

Added signage for guidance in back of house areas regarding washing hands, using available hand sanitizer, avoiding touching of the face, and going home if feeling unwell.

Physical distancing guidelines implemented for staff.

Shared equipment and tools sanitized after each shift or before transferred to another employee.



Training for all hotel staff provided by guidance from CDC.

## CHECK OUT:

Express Touchless Check Out Service available.

As our standards are subject to change, please note that these enhancements may evolve to exceed guest expectations. Each hotel is independently owned and operated.